

Table 1  
UNCA Sophomore Survey Results  
2000, 2002, 2004, 2006

5+ points higher than comparison group  
5+ points lower than comparison group

	UNCA					UNCA	UNC System				2006
			2000-04			2006-					UNC -
	2000	2002	2004	Average	2006	AVG	2000	2002	2004	2006	06 UNC
<b>Number of 2nd semester sophomores</b>	259	274	253		339		10,618	11,606	13,580	N/A	
<b>Percent responding to survey</b>	89.2	96.0	93.7	93.0	90.0	-3.0	72.5	70.6	53.0	46.0	44.0
	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent		% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	
<b>Faculty</b>											
1. High expectations	95.2	96.6	93.6	95.1	94.7	-0.4	90.9	91.1	92.3	92.6	2.1
2. Respect diverse talents	78.3	82.4	85.0	81.9	83.2	1.3	72.8	76.5	79.1	80.2	3.0
3. Encourage active learning	82.6	88.5	90.2	87.1	91.4	4.3	76.3	78.7	81.8	82.9	8.5
4. Student-faculty interaction	80.3	78.5	85.9	81.6	81.9	0.3	68.8	70.2	72.6	75.2	6.7
5. Frequent, prompt feedback	80.9	79.3	83.8	81.3	81.5	0.2	72.1	74.5	75.3	77.1	4.4
6. Encourage sufficient time	87.4	90.0	91.0	89.5	90.1	0.6	85.4	86.7	88.2	88.7	1.4
7. Learn cooperatively	76.1	74.7	79.5	76.8	79.9	3.1	70.2	71.4	73.5	74.1	5.8
8. Care about success and welfare	85.7	84.6	83.7	84.7	87.1	2.4	68.0	72.2	74.7	76.7	10.4
9. General, overall	93.9	95.4	92.8	94.0	94.1	0.1	83.2	85.5	86.8	87.9	6.2
<b>Orientation</b>											
A. Length of programs	64.3	67.3	69.2	66.9	68.7	1.8	73.2	73.6	78.0	76.7	-8.0
B. Quality of programs	59.0	69.1	68.9	65.7	63.2	-2.5	70.4	72.3	77.1	75.9	-12.7
C. Helpfulness of staff	80.6	88.3	88.2	85.7	84.4	-1.3	82.0	83.6	85.0	85.3	-0.9
D. Accommodations	77.2	84.5	92.1	84.6	85.8	1.2	71.6	75.1	76.6	75.5	10.3
E. Orientation - overall	71.0	73.4	75.8	73.4	76.2	2.8	75.5	76.8	80.4	80.3	-4.1
<b>Academic Advising</b>											
A. Access to advisor	77.6	77.6	81.2	78.8	84.9	6.1	70.5	77.7	76.0	78.3	6.6
B. Time with advisor	70.6	72.9	73.0	72.2	79.5	7.3	64.9	71.8	70.9	75.0	4.5
C. Accurate degree information	63.4	69.4	74.7	69.2	59.7	-9.5	68.1	72.1	70.9	72.9	-13.2
D. Knowledge of campus policies	73.5	73.2	81.4	76.0	73.1	-2.9	70.9	74.8	74.4	76.5	-3.4
E. Academic advising overall	76.9	74.8	82.6	78.1	78.6	0.5	69.4	75.1	74.2	77.2	1.4
<b>Academic Labs</b>											
A. Writing labs	95.8	89.0	93.8	92.9	90.3	-2.6	86.2	88.2	86.9	86.6	3.7
B. Reading labs	85.7	70.9	78.9	78.5	80.0	1.5	78.3	79.5	79.6	80.9	-0.9
C. Math labs	96.4	90.7	91.7	92.9	92.4	-0.5	78.5	81.1	79.6	79.9	12.5
D. Science labs	-	75.6	74.4	75.0	83.5	8.5	-	79.6	79.4	81.0	2.5
E. Study skills labs	75.0	70.6	74.6	73.4	72.6	-0.8	78.4	77.5	78.3	80.3	-7.7
F. Acad labs - overall	94.1	87.0	93.3	91.5	92.0	0.5	84.2	86.3	85.4	85.1	6.9

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	UNCA					UNCA 2006- AVG	UNC System				2006 UNCA - 06 UNC
	2000	2002	2004	2000-04 Average	2006		2000	2002	2004	2006	
	<b>Library</b>										
A. Hours of operation	89.0	91.9	91.1	90.7	87.0	-3.7	91.3	92.0	90.9	89.5	-2.5
B. Library - access	95.0	94.9	93.1	94.3	93.0	-1.3	90.3	92.5	92.3	92.3	0.7
C. Library - training	83.0	83.6	87.7	84.8	68.0	-16.8	64.7	68.8	73.6	73.9	-5.9
D. Library services overall	94.7	95.8	96.0	95.5	92.5	-3.0	90.8	93.4	93.0	93.8	-1.3
<b>Technology Services</b>											
A. Access to Internet	96.0	97.3	97.0	96.8	94.2	-2.6	92.6	94.9	91.9	93.3	0.9
B. Hours of operation	86.2	91.7	88.6	88.8	86.7	-2.1	85.5	89.5	87.2	89.4	-2.7
C. Up to date facilities	80.5	90.7	93.6	88.3	87.6	-0.7	87.6	91.2	90.6	91.5	-3.9
D. Access to trained staff	78.0	79.4	76.2	77.9	71.8	-6.1	70.6	77.6	77.2	79.4	-7.6
E. Technology training classes	71.1	65.0	69.4	68.5	67.1	-1.4	69.6	76.7	78.3	79.7	-12.6
F. Technology services overall	92.7	94.4	94.2	93.8	90.7	-3.1	89.1	92.2	90.8	91.3	-0.6
<b>Career-related services</b>											
A. Opportunities for career assistance	85.2	79.7	85.3	83.4	87.0	3.6	81.8	82.3	82.6	86.0	1.0
B. Information on internships, etc.	65.2	71.5	85.5	74.1	88.4	14.3	75.7	76.2	77.0	80.8	7.6
C. Resources available to explore options	71.4	78.9	83.9	78.1	87.8	9.7	79.7	79.4	79.8	82.2	5.6
D. Information through Internet, etc.	85.0	85.2	88.2	86.1	91.1	5.0	85.3	85.7	85.6	85.5	5.6
E. Career services - overall	83.7	83.5	89.4	85.5	88.9	3.4	82.0	83.2	83.3	84.6	4.3
<b>Bookstore</b>											
	79.5	77.0	77.8	78.1	78.7	0.6	71.0	74.4	76.6	77.1	1.6
	%yes	%yes	%yes	%yes	%yes		%yes	%yes	%yes	%yes	
<b>College taken sufficient steps to ensure your safety?</b>	76.0	77.0	79.8	77.6	80.6	3.0	77.5	74.0	69.3	71.5	9.1
	% none	% none	% none	% none	% none		% none	% none	% none	% none	
<b>How many classes too large?</b>	52.6	57.4	53.4	54.5	60.2	5.7	36.5	37.4	37.9	37.1	23.1
<b>How many classes where can't understand spoken English of instructor?</b>	61.7	64.3	66.8	64.3	71.3	7.0	35.6	37.2	38.2	33.1	38.2

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	UNCA					UNCA 2006- AVG
	2000	2002	2004	2000-04 Average	2006	
	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	
<b>Based on your experience so far, how would you evaluate the following services?</b>						
1. Registration-Service	66.8	78.9	81.8	75.8	46.0	-29.8
Staff	71.7	76.8	78.4	75.6	57.1	-18.5
2a. Fin Aid/Application, Award - Service	-	74.5	71.1	72.8	66.0	-6.8
Staff	-	77.6	69.2	73.4	71.8	-1.6
2b. Fin Aid/Disbursement - Service	-	70.7	73.7	72.2	72.1	-0.1
Staff	-	71.2	75.0	73.1	76.4	3.3
3. Food Service-Service	47.7	37.8	55.8	47.1	41.7	-5.4
Staff	71.4	62.0	74.3	69.2	63.9	-5.3
4. Health Service-Service	79.5	83.0	84.4	82.3	84.2	1.9
Staff	82.4	88.8	79.5	83.6	86.0	2.4
5. Counseling-Service	85.7	81.2	83.9	83.6	88.2	4.6
Staff	86.7	83.8	80.0	83.5	91.1	7.6
6. Business/Cashier-Service	75.1	80.6	86.3	80.7	77.8	-2.9
Staff	77.3	78.0	83.6	79.6	73.1	-6.5
7. Residence Life-Service	70.0	75.4	79.4	74.9	76.1	1.2
Staff	67.2	76.9	74.1	72.7	72.9	0.2
8. Recreation opportunities	83.5	82.5	90.3	85.4	89.9	4.5
9. Community Service opportunities	69.2	72.1	81.9	74.4	75.0	0.6
10. Leadership opportunities	67.3	63.7	82.0	71.0	74.5	3.5

	UNC System				2006 UNC - 06 UNC
	2000	2002	2004	2006	
	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	
	72.5	71.6	75.3	70.6	-24.6
	71.7	72.1	75.4	73.7	-16.6
	-	69.7	71.7	70.5	-4.5
	-	66.4	69.6	69.1	2.7
	-	70.0	70.8	68.4	3.7
	-	67.0	70.4	68.0	8.4
	54.7	59.7	60.5	56.3	-14.6
	61.4	68.4	68.9	64.2	-0.3
	70.9	75.8	74.4	74.8	9.4
	70.7	74.7	73.7	74.9	11.1
	75.6	80.2	79.6	81.3	6.9
	73.9	78.3	77.4	78.7	12.4
	76.1	79.3	81.9	80.5	-2.7
	74.2	74.8	77.2	75.7	-2.6
	66.6	71.2	71.4	73.1	3.0
	68.3	69.9	70.5	73.1	-0.2
	85.2	87.3	88.2	87.9	2.0
	73.9	75.6	78.1	77.9	-2.9
	75.9	76.9	79.6	78.9	-4.4

	% strong/ very strong	% strong/ very strong	% strong/ very strong	% strong/ very strong	% strong/ very strong	
<b>Conclusions</b>						
Characterize Intellectual Environment	*	95.1	97.0	96.1	92.1	-4.0

	% strong/ very strong	% strong/ very strong*	% strong/ very strong	% strong/ very strong	
	62.0	90.2	88.2	87.5	4.6

	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	
Evaluate overall quality of instruction	94.8	93.2	94.9	94.3	94.7	0.4
Evaluate overall education	93.0	93.1	96.2	94.1	93.4	-0.7

	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	
	85.7	87.6	87.2	86.8	7.9
	89.0	90.2	90.1	91.3	2.1

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	UNCA					UNCA	UNC System				2006	
	2000	2002	2004	2000-04	2006	2006- AVG	2000	2002	2004	2006	UNCA - 06 UNC	
				Average								
	%	%	%	%	%		%	%	%	%		
Plan to complete degree here?												
yes	80.0	80.2	80.8	80.3	83.6	3.3	87.1	87.8	87.1	88.3	-4.7	
yes and not sure combined	92.2	92.8	92.7	92.6	93.1	0.5	94.0	96.7	96.8	97.3	-4.2	
Would you pick this college again?												
yes	69.9	69.1	76.1	71.7	65.0	-6.7	70.0	71.5	68.7	70.5	-5.5	
yes and not sure combined	89.6	93.9	94.1	92.5	90.1	-2.4	86.2	91.8	91.5	92.2	-2.1	

\* Beginning in Spring 2002, response choices decreased from 5 to 4

<b>UNCA Questions asked first in Spring 2006</b>									
	N	Hours per Week Respondents Spent							
		0	1-5	6-10	11-15	16-20	21-25	26-30	>30
		%	%	%	%	%	%	%	%
E6a. Preparing for class	303	0.3	14.2	27.7	22.1	18.2	9.9	3.3	4.3
E6b. Working for pay on campus	300	71.0	8.3	13.7	2.7	3.0	1.0	0.3	
E6c. Working for pay off campus	303	53.5	7.3	8.3	7.6	8.9	7.6	2.6	4.3
E6d. Participating in co-curricular activities	301	34.9	32.9	16.6	7.0	4.0	1.7	1.0	2.0
<b>Number</b>									
With how many faculty and staff members have you developed comfortable relationship to .... ?	N	Number							
		None	One	Two	Three or more				
		%	%	%	%				
E7a. Faculty	298	5.4	14.8	34.9	45.0				
E7b. Staff	291	49.5	22.0	15.5	13.1				