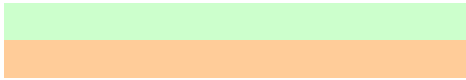


## UNCA Sophomore Survey Results 1998, 2000, 2002, 2004



5+ points higher than comparison group

5+ points lower than comparison group

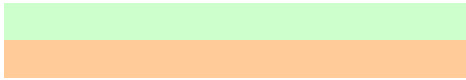
	UNC Asheville				UNCA 2004- 1998
	Spring Sophomores				
	1998	2000	2002	2004	
<b>Number of 2nd semester sophomores</b>	231	259	274	253	
<b>Percent responding to survey</b>	94.4	89.2	96.0	93.7	

	UNC System				2004 UNCA - UNC
	Spring Sophomores				
	1998	2000	2002	2004	
	10,239	10,618	11,606	13,580	
	61.7	72.5	70.6	53.0	

	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	
<b>Faculty</b>					
1. High expectations	93.1	95.2	96.6	93.6	0.5
2. Respect diverse talents	76.0	78.3	82.4	85.0	9.0
3. Encourage active learning	83.4	82.6	88.5	90.2	6.8
4. Student-faculty interaction	76.0	80.3	78.5	85.9	9.9
5. Frequent, prompt feedback	78.3	80.9	79.3	83.8	5.5
6. Encourage sufficient time	89.4	87.4	90.0	91.0	1.6
7. Learn cooperatively	76.5	76.1	74.7	79.5	3.0
8. Care about success and welfare	79.3	85.7	84.6	83.7	4.4
9. General, overall	90.3	93.9	95.4	92.8	2.5
<b>Orientation</b>					
A. Length of programs	51.8	64.3	67.3	69.2	17.4
B. Quality of programs	51.8	59.0	69.1	68.9	17.1
C. Helpfulness of staff	81.5	80.6	88.3	88.2	6.7
D. Accommodations	81.1	77.2	84.5	92.1	11.0
E. Orientation - overall	64.3	71.0	73.4	75.8	11.5
<b>Academic Advising</b>					
A. Access to advisor	76.4	77.6	77.6	81.2	4.8
B. Time with advisor	77.8	70.6	72.9	73.0	-4.8
C. Accurate degree information	75.3	63.4	69.4	74.7	-0.6
D. Knowledge of campus policies	74.2	73.5	73.2	81.4	7.2
E. Academic advising overall	78.7	76.9	74.8	82.6	3.9
<b>Academic Labs</b>					
A. Writing labs	86.1	95.8	89.0	93.8	7.7
B. Reading labs	60.5	85.7	70.9	78.9	18.4
C. Math labs	84.1	96.4	90.7	91.7	7.6
D. Science labs	-	-	75.6	74.4	-
E. Study skills labs	56.4	75.0	70.6	74.6	18.2
F. Acad labs - overall	80.5	94.1	87.0	93.3	12.8

	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	
	88.6	90.9	91.1	92.3	1.3
	70.6	72.8	76.5	79.1	5.9
	73.8	76.3	78.7	81.8	8.4
	62.6	68.8	70.2	72.6	13.3
	72.2	72.1	74.5	75.3	8.5
	84.6	85.4	86.7	88.2	2.8
	65.4	70.2	71.4	73.5	6.0
	67.2	68.0	72.2	74.7	9.0
	81.6	83.2	85.5	86.8	6.0
	75.3	73.2	73.6	78.0	-8.8
	70.5	70.4	72.3	77.1	-8.2
	83.1	82.0	83.6	85.0	3.2
	75.0	71.6	75.1	76.6	15.5
	76.3	75.5	76.8	80.4	-4.6
	72.0	70.5	77.7	76.0	5.2
	67.6	64.9	71.8	70.9	2.1
	71.0	68.1	72.1	70.9	3.8
	73.4	70.9	74.8	74.4	7.0
	71.8	69.4	75.1	74.2	8.4
	83.5	86.2	88.2	86.9	6.9
	77.1	78.3	79.5	79.6	-0.7
	79.3	78.5	81.1	79.6	12.1
	-	-	79.6	79.4	-5.0
	77.8	78.4	77.5	78.3	-3.7
	83.4	84.2	86.3	85.4	7.9

## UNCA Sophomore Survey Results 1998, 2000, 2002, 2004

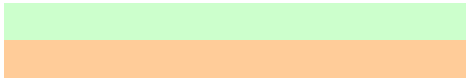


5+ points higher than comparison group

5+ points lower than comparison group

	UNC Asheville				UNCA 2004- 1998	UNC System				2004 UNCA - UNC
	Spring Sophomores					Spring Sophomores				
	1998	2000	2002	2004		1998	2000	2002	2004	
<b>Library</b>										
A. Hours of operation	79.8	89.0	91.9	91.1	11.3	89.0	91.3	92.0	90.9	0.2
B. Library - access	87.7	95.0	94.9	93.1	5.4	86.4	90.3	92.5	92.3	0.8
C. Library - training	81.4	83.0	83.6	87.7	6.3	62.0	64.7	68.8	73.6	14.1
D. Library services overall	90.6	94.7	95.8	96.0	5.4	87.4	90.8	93.4	93.0	3.0
<b>Technology Services</b>										
A. Access to Internet	81.3	96.0	97.3	97.0	15.7	87.8	92.6	94.9	91.9	5.1
B. Hours of operation	65.0	86.2	91.7	88.6	23.6	77.5	85.5	89.5	87.2	1.4
C. Up to date facilities	70.5	80.5	90.7	93.6	23.1	83.0	87.6	91.2	90.6	3.0
D. Access to trained staff	58.5	78.0	79.4	76.2	17.7	66.4	70.6	77.6	77.2	-1.0
E. Technology training classes	50.0	71.1	65.0	69.4	19.4	67.6	69.6	76.7	78.3	-8.9
F. Technology services overall	74.8	92.7	94.4	94.2	19.4	84.8	89.1	92.2	90.8	3.4
<b>Career-related services</b>										
A. Opportunities for career assistance	-	85.2	79.7	85.3	-	-	81.8	82.3	82.6	2.7
B. Information on internships, etc.	-	65.2	71.5	85.5	-	-	75.7	76.2	77.0	8.5
C. Resources available to explore options	-	71.4	78.9	83.9	-	-	79.7	79.4	79.8	4.1
D. Information through Internet, etc.	-	85.0	85.2	88.2	-	-	85.3	85.7	85.6	2.6
E. Career services - overall	69.4	83.7	83.5	89.4	20.0	83.2	82.0	83.2	83.3	6.1
<b>Bookstore</b>										
	62.7	79.5	77.0	77.8	15.1	73.0	71.0	74.4	76.6	1.2
	%yes	%yes	%yes	%yes		%yes	%yes	%yes	%yes	
<b>College taken sufficient steps to ensure your safety?</b>										
	81.0	76.0	77.0	79.8	-1.2	65.2	77.5	74.0	69.3	10.5
	% none	% none	% none	% none		% none	% none	% none	% none	
<b>How many classes too large?</b>	56.3	52.6	57.4	53.4	-2.9	36.4	36.5	37.4	37.9	15.5
<b>How many classes where can't understand spoken English of instructor?</b>	71.3	61.7	64.3	66.8	-4.5	39.5	35.6	37.2	38.2	28.6

## UNCA Sophomore Survey Results 1998, 2000, 2002, 2004



5+ points higher than comparison group

5+ points lower than comparison group

	UNC Asheville				UNCA 2004- 1998	UNC System				2004 UNCA - UNC
	Spring Sophomores					Spring Sophomores				
	1998	2000	2002	2004		1998	2000	2002	2004	
<b>Based on your experience so far, how would you evaluate the following services?</b>	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent		% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	
1. Registration-Service	55.6	66.8	78.9	81.8	26.2	62.4	72.5	71.6	75.3	6.5
Staff	76.1	71.7	76.8	78.4	2.3	69.0	71.7	72.1	75.4	3.0
2a. Fin Aid/Application, Award - Service	-	-	74.5	71.1	-	-	-	69.7	71.7	-0.6
Staff	-	-	77.6	69.2	-	-	-	66.4	69.6	-0.4
2b. Fin Aid/Disbursement - Service	-	-	70.7	73.7	-	-	-	70.0	70.8	2.9
Staff	-	-	71.2	75.0	-	-	-	67.0	70.4	4.6
3. Food Service-Service	51.4	47.7	37.8	55.8	4.4	46.3	54.7	59.7	60.5	-4.7
Staff	64.0	71.4	62.0	74.3	10.3	56.2	61.4	68.4	68.9	5.4
4. Health Service-Service	85.3	79.5	83.0	84.4	-0.9	70.8	70.9	75.8	74.4	10.0
Staff	89.7	82.4	88.8	79.5	-10.2	73.7	70.7	74.7	73.7	5.8
5. Counseling-Service	75.0	85.7	81.2	83.9	8.9	74.8	75.6	80.2	79.6	4.3
Staff	86.2	86.7	83.8	80.0	-6.2	77.4	73.9	78.3	77.4	2.6
6. Business/Cashier-Service	76.4	75.1	80.6	86.3	9.9	77.0	76.1	79.3	81.9	4.4
Staff	77.6	77.3	78.0	83.6	6.0	74.7	74.2	74.8	77.2	6.4
7. Residence Life-Service	61.9	70.0	75.4	79.4	17.5	65.3	66.6	71.2	71.4	8.0
Staff	69.7	67.2	76.9	74.1	4.4	68.9	68.3	69.9	70.5	3.6
8. Recreation opportunities	75.5	83.5	82.5	90.3	14.8	84.7	85.2	87.3	88.2	2.1
9. Community Service opportunities	61.7	69.2	72.1	81.9	20.2	71.1	73.9	75.6	78.1	3.8
10. Leadership opportunities	66.4	67.3	63.7	82.0	15.6	73.8	75.9	76.9	79.6	2.4
<b>Conclusions</b>	% strong/ very strong	% strong/ very strong	% strong/ very strong*	% strong/ very strong		% strong/ very strong	% strong/ very strong	% strong/ very strong*	% strong/ very strong	
Characterize Intellectual Environment	71.6	71.9	95.1	97.0	-	60.9	62.0	90.2	88.2	8.8
	% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent		% good/ excellent	% good/ excellent	% good/ excellent	% good/ excellent	
Evaluate overall quality of instruction	92.1	94.8	93.2	94.9	2.8	86.6	85.7	87.6	87.2	7.7
Evaluate overall education	91.2	93.0	93.1	96.2	5.0	90.1	89.0	90.2	90.1	6.1
	% yes	% yes	% yes	% yes		% yes	% yes	% yes	% yes	
Plan to complete degree here?	78.7	80.0	80.2	80.8	2.1	88.1	87.1	87.8	87.1	-6.3
Would you pick this college again?	71.3	69.9	69.1	76.1	4.8	72.6	70.0	71.5	68.7	7.4

\* Beginning in Spring 2002, response choices decreased from 5 to 4